

Terms and Conditions

CANCELLATION POLICY

Cancellations made more than 7 days prior to departure will receive a full refund.

Cancellations made less than 7 days but more than 48 hours prior to travel will incur a 50% cancellation fee.

Cancellations made less than 48 hours prior to travel will incur a 100% cancellation fee.

Date amendments are subject to availability.

RECONFIRMATION OF BOOKINGS

Please reconfirm the booking 48 hours prior to travel.

DEPARTURE TERMS

All charters are subject to weather conditions and we reserve the right to cancel any trip due to bad weather. In the event of a cancellation due to weather conditions, the client may nominate a full refund or choose an alternate day for their charter. In the event of such cancellation, **Hervey Bay Fly and Sportfishing is not liable for any ancillary costs / damages.**

ADDITIONAL INFORMATION

Please bring adequate sunscreen, hat and rain/spray jacket.

Please advise of dietary requirements at time of booking.

INCLUSIONS

Our fishing packages include morning tea, snacks and bottled water. Due to Covid Safe practices it is preferred for you to bring your own lunch however lunch can be provided at an additional charge if required.

All fishing equipment is provided. Rods or Reels lost or intentionally damaged will incur replacement costs.

BLOCK OUT DATES

Christmas Day

GIFT VOUCHERS

All voucher sales are final and are valid for **3 years** from the date of purchase.

Gift vouchers are non refundable and cannot be redeemed for cash.

All gift vouchers are valid for their purchase value only.

Gift vouchers are interchangeable for their dollar value across Hervey Bay Fly and Sportfishing and Gotcha Boat Hire.

OTHER TERMS & CONDITIONS

Children travel at adult prices.

Minimum age of children is 5 years.

Please advise prior to travel should a life jacket be required for children.

Alcoholic beverages are allowed on board the vessel. Responsible consumption of alcohol is expected.